



Rupeek Capital Private Limited

Grievance Redressal Mechanism

Rupeek Capital Private Limited aims to provide the best customer service possible and is consistently striving on creating a robust and efficient customer service platform. We at Rupeek Capital Private Limited aim to delight our customers with our services. Rupeek Capital has an exclusive Customer Service Centre, which shall be approached if there are any feedback / query / grievances

Level 1

Telephone: 080 6818 6888 (Between 9:30 am to 7:00 pm weekdays including Saturday, excluding government holiday and Sunday)

E-mail: care@rupeek.com

Postal/courier:

Customer Service Officer,
Rupeek Capital Private Limited,
Plot #45/B, Subham Complex, 1st A Main, Ground Floor,
Front Wing(B), Sarakki Industrial Layout, J.P. Nagar,
Bangalore, Karnataka 560078 India

Level 2

If the Compliant/Grievance is not redressed by the Customer Service Centre within 3 days, the Customer shall approach the Grievance Redressal Officer (GRO) of the Company at below details:

Mr. Mallikarjun Madurji
Rupeek Capital Private Limited,

Plot #45/B, Subham Complex, 1st A Main, Ground Floor,
Front Wing(B), Sarakki Industrial Layout, J.P. Nagar,
Bangalore, Karnataka 560078 India

Phone: 080 – 68186888

E-mail: RCPL_grievance@rupeek.com

Level 3

If the Compliant/Grievance is not redressed within a period of one month by the Customer Service Centre or the Grievance Redressal Officer (GRO) of the Company, the customer may appeal to the below address:

The Officer-in-Charge
Regional Office
Department of Supervision (NBFC),
Reserve Bank of India,
10/3/8, Nrupthunga Road,
Bengaluru-560 001, India.
Phone: 080- 22180385

Quick Links:

- Fair Practice Code and Grievance & Redressal Mechanism